

# FAQs on Caregivers Pod (for walk-ins)

## What is Caregivers Pod?

The Caregivers Pod is a dedicated multi-functional space for caregivers to organise peer support sessions and get-togethers. Caregivers can experience self-directed learning and workshops to support and enhance their caregiving journey. Caregivers also get to enjoy some rest time while their care recipients are engaged in activities at Enabling Village.

## Who can use the Caregivers Pod?

Caregivers (family members) of persons with disabilities are welcome to use the Caregivers Pod.

## Do I need to register as a member in order to use the Caregivers Pod? How do I register?

Yes, you will be required to do a one-time registration. Please approach us at Concierge (NEST Block) during office hours to get registered on your first visit. Please bring along your NRIC and proof of your care recipient's disability<sup>1</sup> if your care recipient has not applied for services or schemes via SG Enable before. A pin will be issued to you for your subsequent visits.

## What are the opening hours? Can I walk in at any time?

Mon – Fri: 9 am to 8.30 pm

Sat: 9 am to 5.30 pm

Closed on Sun and Public Holidays

Yes, as long as it is within the opening hours. Users may access the resource lobby at all times but access to the lounge will only be available when there are no bookings.

## Are there any charges?

There are no charges involved in the usage of the space. However, if you would like to book the Caregivers Pod (Lounge area) for group activities, charges may apply. Please find out more from [FAQs on booking of Caregivers Pod](#) or contact us at [facilities@ev.sg](mailto:facilities@ev.sg).

## Who do I approach if I have difficulties entering the Caregivers Pod using my PIN?

Please approach Concierge (NEST Block) during office hours, i.e. 0900h to 1730h from Mondays to Fridays. Kindly note that no support will be provided after office hours.

<sup>1</sup> Proof of disability can include includes doctor's memo on your care recipient's disability and membership of

disability SSA.

[Can I bring my spouse/friend to the Caregiver Pod?](#)

Yes, you may.

[Can I borrow the books/resources from the Caregiver Pod?](#)

The books and resources are for browsing or use within the Caregivers Pod only. Caregivers can use the NLB Mobile App to borrow from the curated list of caregiver e-books on the NLB e-screen to read at their own convenience.